

L'ORÉAL

PARTNER SHOP

USER GUIDE

*How To:
Checkout*



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How Do I Checkout?

01 — CHECKING OUT ITEMS IN YOUR BASKET

Once you have added your desired items into your permanent basket, it is time to check them out.

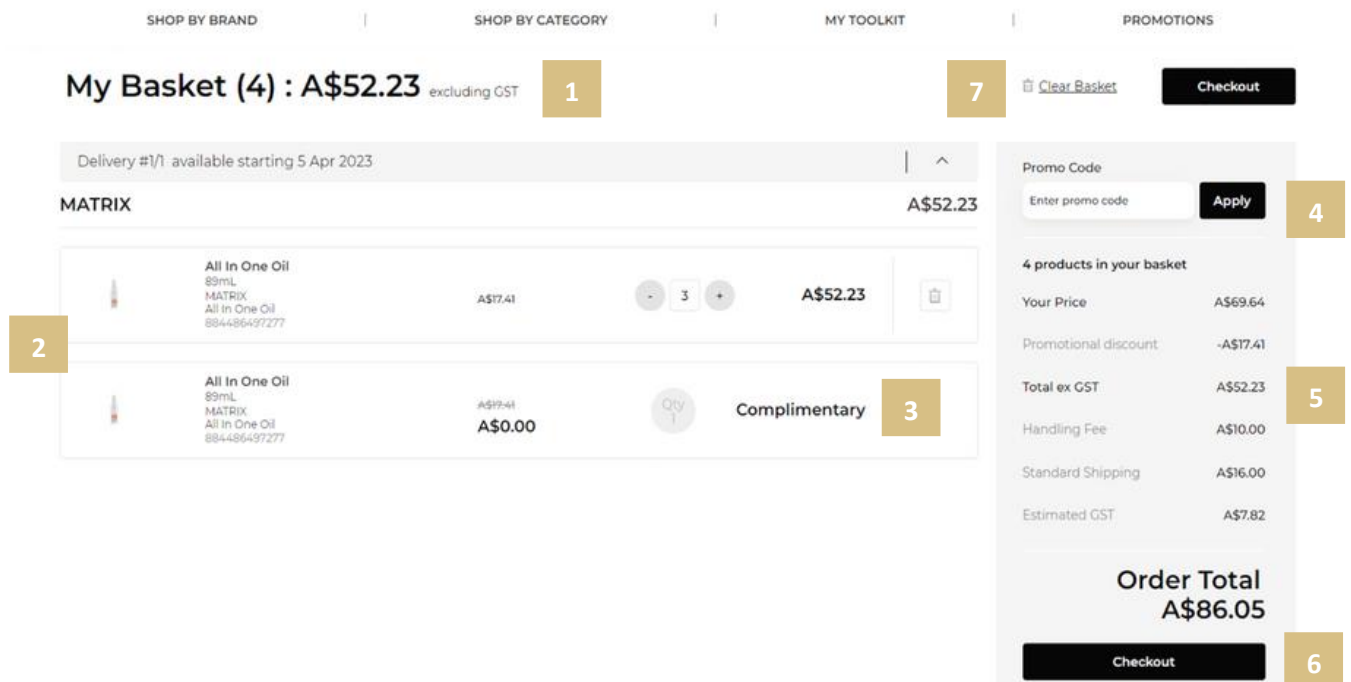
On any page, click the basket icon on the top right side of the navigational banner



This will take you to the checkout landing page.

The features of this landing page include:

- 1) Total value of basket listed at the top
- 2) The individual products sorted by brand and listed on the cart page
- 3) If you have any automatic promotions in your basket, you will see complimentary products listed in the cart page
- 4) A button where you can apply any promo/coupon code
- 5) A price breakdown including shipping/GST/handling and total
- 6) A button labelled 'Checkout' to click to checkout your basket of products
- 7) A 'Clear Basket' button to click to remove all products from basket






SHOP BY BRAND | SHOP BY CATEGORY | MY TOOLKIT | PROMOTIONS

My Basket (4) : A\$52.23 excluding GST 1 7 [Clear Basket](#) [Checkout](#)

Delivery #1/1 available starting 5 Apr 2023

MATRIX A\$52.23

	All In One Oil 89mL MATRIX All In One Oil 884486497277	A\$17.41	- 3 +	A\$52.23	
	All In One Oil 89mL MATRIX All In One Oil 884486497277	A\$17.41 A\$0.00	Qty 1	Complimentary	3

Promo Code
Enter promo code [Apply](#) 4

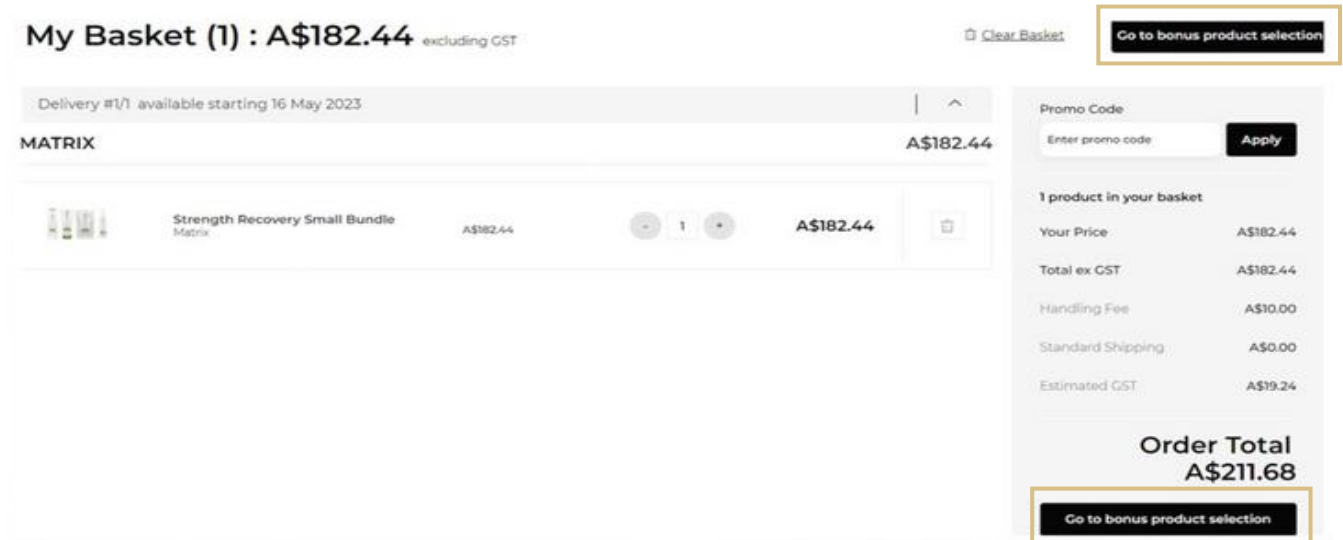
4 products in your basket

Your Price	A\$69.64
Promotional discount	-A\$17.41
Total ex GST	A\$52.23 5
Handling Fee	A\$10.00
Standard Shipping	A\$16.00
Estimated GST	A\$7.82

Order Total
A\$86.05 6

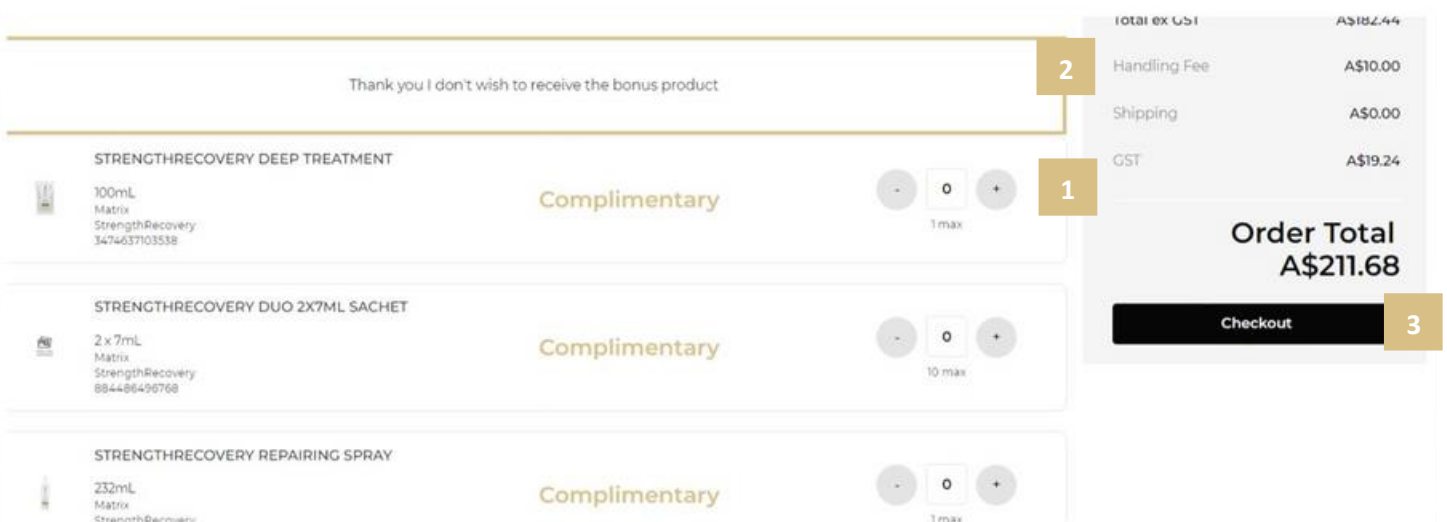
[Checkout](#) 6

Note: If you have a promotion in your basket which allows your salon to pick and choose complimentary products, instead of a 'Checkout' button you will see a button that reads "Go To Bonus Product Selection".



The bonus product selection landing page will show a list of all complimentary products available with the promotion. Here you can choose what bonus products you would like and their quantity (1). Alternatively, you can opt out of any complementary product all together (2).

Once completed, click 'checkout' to proceed as normal (3).



The next page you will land on is the shipping section. In this section you can opt for standard delivery (1) or flexible delivery (2). With flexible delivery you can select a forward date to receive your order.

To update your delivery address, you must contact customer care.

Click on 'Go To Payment' to pay and confirm your order (3).

STANDARD SHIPPING_A001 ESTIMATED DELIVERY DATE 16 MAY 2023
MELBOURNE WH
1
A\$16.00

FLEXIBLE DELIVERY DATE
Choose your preferred delivery date up to 28 days in advance

2
16/05/2023

Handling fee
A\$10.00

Shipping fee
~~A\$16.00~~ Complimenta
open p

A\$211.68
Including GST: A\$19.24

Go to Payment

3

Once the order has been completed you can follow the online order at any time via linked automated emails that are sent to the email address on file on your account.

Examples of emails include - Order summary (1), Order Status (2) and Order Cancellation (3).

CUSTOMER ID
AU-0000

1

ORDER NUMBER
AUPO00000501

View your order

SHIPPING METHOD
Standard Shipping_A001

Expected Delivery Date
22/03/2023

KERASTASE	A\$133.18
KERASTASE Blond Absolu Ccoafash Fondant - 1 Litre 347463692385	A\$71.12 Qty: 2
KERASTASE Tester: Blond Absolu Night Serum - 90mL 9315341045711	A\$62.06 Qty: 2

ORDER SUMMARY

List Price:	A\$482.40
Your Price:	A\$133.18
Structural discount:	-A\$49.22
Handling fee:	A\$10.00
GST:	A\$15.92
Standard Shipping:	A\$16.00
Order Total:	A\$175.10

Your order is on its way!

We have dispatched the order you placed on 14 Dec 2022.

Your order is on its way to you
If you would like to track your order please use the tracking link
below.

track my shipment

Your order has been cancelled

It can be because you requested a cancellation, or because the
outstanding order is more than 30 days old, which will result in an
automatic cancellation.

If you need any support, please speak to your Business Partner,
Live Chat with us on L'Oréal Partner Shop, or call us on **0800**
0304 034.

If you have any questions about this user guide, do not hesitate to contact us by phone, by email or your personal contact via the 'Contact Us' form following this [link](#).